

November 11, 2004

Vinh Tran

Re/Max Real Estate Services

Dear Vinh,

We would like to express our sincere appreciation for all your effort in helping us sell our home at 8157 Hyannisport Drive, Cupertino.

Vinh has been extremely helpful all the way, from advising us what we need to do to prepare our house for sale, to marketing and selling the house. Vinh pays attention to details, and we are impressed with his professionalism and strong knowledge of the market. He paid personal attention to our property and made sure that everything is done correctly. Vinh helped us attain top dollar for our house, and sold it after the first open house weekend with multiple offers!

We like to recommend Vinh to all our neighbors and friends. Again, thank you very much.

Sincerely,

Charoen & Winnie Kosolcharoen